



HUGHENDEN and CHEQUERS SURGERY

COVID-19 2nd Vaccination Update from Scott.

I am pleased to confirm we have been given notice of the date 2nd COVID-19 vaccinations will start.

This will be from Tuesday the 23rd of March 2021.

Some usual questions and answers

Question: Should I call the surgery ?

Answer: **No we will contact you via text or telephone.
(Also keep an eye on our website and Facebook group)**

Question: I have not had my first vaccination yet why are you inviting patients for their second?

Answer: **The NHSE guidance at the moment is for patients to have their 2nd vaccination on or around the 12 weeks mark.**

Question: Have you stopped giving the 1st vaccination?

Answer: **At the moment we are still continuing to do 1st vaccinations**

Question: I have not been invited for any COVID-19 vaccination but normally I receive a Flu jab, so I must be in the wrong group. Should I write or call you to ask you to check my group?

Answer: **We are unable to change your group. NHSE and our software providers setup the group lists and can not change them, so please do not contact us to ask to make a change.**

Question : I have been sent a text to ask to book but it must be wrong as I am fit and healthy, I do not want to take someone else's vaccination. Should I contact the surgery to cancel.

Answer: **We all need a vaccination at some point, So NO, please do not contact the surgery as this will take up valuable care navigation or clinical time that could be used to help other patients with other non COVID-19 problems.**

We are now 1/3 of the way through the Covid-19 vaccination programme and still have a long way to go. We thank every one of you for standing by us and helping us drive our COVID-19 vaccination Bus on our journey to a if not the same destination as before a better place than we are in now.

I would also like to thank all the surgery staff including Admin, Dispensary, Care navigation, Pharmacy and clinical team that without them this exit strategy would not be possible.

Also a big thank you to the PPG family that send teams of volunteers out in all weathers to help.

I would also request that any patients with any conditions they are worried about please do not put off coming to see the surgery team as we are still here and open for other conditions that are not COVID-19 related.

Scott Ridley
Practice Manager